

# SERVICE CHARGES & RATES

## MAKING SENSE OF RATES

Sam Houston EC wants to help its members use less energy while also saving money. You can reduce your annual electric costs up to 30% by taking steps to conserve. Find out how the little changes add up at [TouchstoneEnergy.com](http://TouchstoneEnergy.com).

### WE'RE A NOT-FOR-PROFIT BUSINESS

Our primary focus is to look out for your best interests. Sam Houston EC's bottom-line commitment is delivering reliable power at some of the most reasonable rates around, without markups or unexpected fees.

### DIVERSIFIED FUEL SOURCES

Our mix of electric generation sources is distributed over a variety of natural resources. The electricity we deliver to our members is generated by coal, natural gas, wind and hydropower. We're keeping an eye on the future as well, with renewable green projects such as more hydropower. By diversifying our generation sources, we are able to ensure reliable, low-cost electricity for years to come.

### MAINTAINING STABLE RATES

Our not-for-profit cooperative business model helps us provide our members with safe, reliable and cost-effective electricity. In an increasingly volatile energy market, where the costs to purchase power, maintain our delivery system and distribute power are on the rise, Sam Houston EC will continue to do everything possible to maintain stable rates.

### COOPERATION WORKS

Sam Houston EC works with nine other co-ops in East Texas to purchase electricity from generation and transmission (G&T) cooperatives at a bulk rate. Working with other cooperatives to produce and purchase electricity helps control wholesale power costs and save you money.

UPDATED 05-01-2018

Service	Charge
Connection Fee (trip required)	\$75.00
Connection Fee (no trip required)	\$25.00
Connect Security Light (existing pole)	\$50.00
False Call for Service (business hours)	\$75.00
False Call for Service (after hours)	\$150.00
Trip Fee (business hours)	\$50.00
Trip Fee (after hours)	\$150.00
Late Payment	5%
Insufficient Funds Check	\$25.00
Trip Reconnect Fee (business hours)	\$75.00
Trip Reconnect Fee (after hours)	\$150.00
Remote Reconnect Fee	\$25.00
Meter Test—Single-Phase <sup>1</sup>	\$75.00
Meter Test—Three-Phase <sup>1</sup>	\$150.00
Meter Tampering	\$300.00
Non-Standard Meter Setup Fee	\$125.00
Non-Standard Meter Monthly Fee	\$50.00
Prepaid Metering Monthly Fee	N/A
Special Pole Fees:	Actual Cost <sup>2</sup>
• Moving poles	
• Moving/Installing anchors and guy anchors	
• Moving/Raising lines to provide temporary clearance	

Special Services Actual Cost <sup>2</sup>

<sup>1</sup> If the meter has passed a test in the last four years. No cost if meter fails.

<sup>2</sup> Actual cost of material and labor plus standard mileage fee.

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Service	Rate	Base Charge	Demand	Energy Charge*	Delivery Charge (per kWh)	Delivery Charge (per kW)	PCRF
Residential	R01	\$19.75	N/A	0.0774	0.0310	N/A	N/A
Small General Service Single-Phase	SG1	\$20.50	N/A	0.0717	0.0389	N/A	N/A
Small General Service Three-Phase	SG2	\$39.50	N/A	0.0717	0.0413	N/A	N/A
General Rate Service Single-Phase	G1	\$20.50	\$0 for first 10 kW \$4.15 over 10 kW	0.0609	0.0374	\$0 for first 10 kW \$1.60 over 10 kW	N/A
General Rate Service Three-Phase	G2	\$39.50	\$0 for first 10 kW \$4.15 over 10 kW	0.0609	0.0398	\$0 for first 10 kW \$1.60 over 10 kW	N/A
Large Power Service	L1/L2	\$175.00	\$5.07	0.0555	0.0305	\$1.18	N/A
Large School Service	LSS	\$150.00	\$2.98	0.0557	0.0227	\$1.77	N/A
Outdoor Lighting Service LED (150 Watt equivalent)		\$9.75	N/A	N/A	N/A	N/A	N/A
Outdoor Lighting Service LED (250 Watt equivalent)		\$17.10	N/A	N/A	N/A	N/A	N/A
Outdoor Lighting Service LED (400 Watt equivalent)		\$21.50	N/A	N/A	N/A	N/A	N/A
Outdoor Lighting Service (1,000 Watt HPS) at 320 kWh/Month		\$40.14	N/A	N/A	N/A	N/A	N/A

\*Energy Charge, which reflects the pass-through wholesale cost of electricity, is subject to change, as wholesale power costs fluctuate from time to time.